

POLICY DISCLOSURE. Savannah Limousine and Executive Transportation

RESERVATION - is scheduled in advance upon availability on first-come basis. This is a two-side 100% commitment and requires a credit/debit card payment for confirmation. Reservation could be placed by phone or on line at <https://squareup.com/market/sls-savannah-limousine>

Client buys a guaranteed availability of specific equipment at specific date and time. The liquidated damages amount is considered fair and reasonable when no less than 1/3 and no more than 1/2 of the grand total. Liquidated damages are non-refundable by law, regardless if you use or refuse the service - fair reasonable amount pre agreed upon by both parties for the damages (paid to the service) otherwise difficult to calculate compensation for loss of opportunity and is not a penalty in event if client decides to cancel for whatever reason - constitutes liquidated damages by law.

/resp

CONDITIONS - with your reservation you should expect;

- prompt professional service, (with exception to circumstances outside of our control)
- clean, appropriate and maintained equipment with uniformed staff
- accurate billing

By making reservation, You as a host, also accept full civil and financial responsibility for CONDUCT* and PHYSICAL DAMAGES* as per company conditions. You have also read and agreed with all of the company policies as disclosed at :

http://limosavannah.com/files/res_svc_cxl_conditions_and_conduct.pdf

/condp

PAYMENT - all major credit/debit cards are excepted. Payments by check (from local banks only) please mail in advance, it must clear bank seven days prior to event. Cash is excepted on the day of the event to pay remaining balance. If paying all-cash, payment would have to be made in full sometimes prior to event. If paying only the remaining balance in cash that payment is due in full at the pick up location. Credit/debit card payment could also be made online at

<https://squareup.com/market/sls-savannah-limousine>

All remaining payment balances are DUE at the time of the service.

/paymentp

SERVICES

AIRPORT PICK UP - is a scheduled in advance service on specific day, time and equipment, from airport (point A) to point B without additional stops, wait, reroute etc.

We schedule a block of time to accommodate your request. We also monitor the flight, however, any last minute changes and delays are too short of a notice to fill the schedule. Guest is responsible for any wait, down time, lost luggage time or no-show.

Curbside (airport only) -meet outside of baggage claim (no sign per airport regulation)

Meet-n-Greet - meet inside downstairs by visitors desk on the way to baggage claim.

/airp

HOURLY SERVICE - is a scheduled in advance, continuing service on specific day, time and equipment, for a duration of hours. Billed hourly from start to end (in Savannah) or garage to garage (if out of town) with minimum scheduled 2-4 or 6 hours. Day trips or longer also available.

/hourlyp

AS DIRECTED - is a scheduled in advance, continuing service on specific day, time and equipment, for a duration of hours. Billed hourly from start to end (in Savannah) or garage to garage (if out of town) with minimum scheduled 4 hours commitment.

/asdirp

TRANSPORT ONE WAY - is a scheduled in advance service on specific day, time and equipment, from point A to point B without additional stops, wait, reroute etc.

TRANSPORT ROUNDTRIP - is a scheduled in advance service on specific day, time and equipment, from point A to point B and back later without additional stops, wait, reroute etc. Return portion (is unscheduled) flexible or at first availability. No charge for the down time in between.

Note; if you prefer the vehicle be at your back-n-call please choose HOURLY SERVICE.

/transp

SHUTTLE - is a scheduled in advance service on specific day, time and equipment, for your event or private party. For duration of three or more hours, shuttling between designated points on designated route and frequency.

/suttlep

DAY TRIP / MULTI-DAY TRIP - is available please call with more details

/dt

CONDUCT -

- Only the person who made the reservation is entitled to make any changes and alterations, no other guests should get involved in performing these duties (regardless of who else helped paying for the service)
 - Client-host has sole responsibility for his guests' conduct* and damages*.
 - All city / state laws and ordinances must be obeyed
 - All vehicles are smoke-free by state law. Violators are subject to \$500 fine
 - Any bio-organic matter is a \$300.00 fine
 - Drinking allowed only in the vehicles that are equipped with the partition divider. Any other vehicles and Executive Sedans are still subject to Georgia' open container law.
 - Leaving drinks on the flat surfaces in the moving vehicle, chancing for it to slide and spill, is not okay and is subject to spill-clean up charge. Require \$100.00 spill deposit.
 - Have some non-excessive trash is fine, but trashing the vehicle is not okay, \$100 charge
 - Getting involved in altercations or fistfights inside or outside the vehicle could result in termination of limo privileges for everyone in the party.
 - Please Do not address the driver with any dispute or debate issue, let office handle it.
 - Physical damage to exterior, interior, electronics, fiberoptics, monitors, barware etc; total upon repair estimate.
 - No magnetic, stick-on or glue-on etc. decorations inside or outside the vehicle.
 - No getting in or out of the vehicle while it's still moving, driver opens/closes the door.
 - No ice cream, candy or any other food & beverage items for parties under 18 years of age
 - Host and the party* must respect the vehicle and the driver.
 - Driver has the ultimate power to terminating the ride at any time (if terms are violated) with out a refund.
 - "PARTY" - is the original group of scheduled guests picked up at the beginning of event, unless otherwise mentioned in itinerary including SHUTTLE (see definition)
- Service does not offer rides to unscheduled guests (ie met at a bar, needs a ride, other last minute ideas)
- Service does not schedule two simultaneous events for same vehicle (such as "prom-kids/ parents party")
- /condp

DAMAGES charge (referred to all fees, charges and fines that are non-related to charter fare or gratuity etc) Damages are disclosed along with all company policies under "CONDUCT" and agreed to under company' conditions at the time of you making reservation. It is entirely up to your (and your party) discretion "do or not inflict damages". DAMAGES charge is due to the service upon damages occurrence. Reimbursement agreed by you as part of charter agreement with your charge card on file as guarantee. Service reserve the right not to engage in deal making with every member of the party, Host is responsible for his party.

Driver is obligated to enforce DAMAGES or take the responsibility, possibly termination.

/damagesp

LIQUIDATED DAMAGES - is a form of a deposit serves as a guaranteed availability of service to the customer on specific equipment during specific date and time.

This Set amount would be applied to due balance, unless, client decides to cancel for any reason. Both parties mutually agree to this reasonable fair set amount of compensation for loss of opportunity due to turn down reservations in the event of cancellation by the customer. This compensation is otherwise difficult to calculate, not a penalty and would be forfeited by law. This money is earned upon delivery of service or in event of cancelation by the customer.

/liqdp

TRUE RETAINER - is a form of a purchase that sole purpose is to ensure an availability of a specific equipment at specific date and time to the customer by the service.

True retainer must not be redeemed or applied to pay a balance for actual services, those should be paid separately. True retainer is earned by the service at the moment of the agreement and in event of cancelation by the customer cannot be refunded by law.

/truerp

NONREFUNDABLE DEPOSIT - is not enforceable by law simply based on its definition. In order for It to be legally nonrefundable it has to meet all of the conditions.

Savannah Limousine does not use or accept any form of deposits other than liquidated damages or true retainer form.

Please visit our website to view all policies disclosure.

Our goal is to deliver clear policies disclosure, it is achieved if you don't have any more questions, objections or changes at the time of payment.

/nrdepp

CANCELLATION - once you have **RESERVATION** you have agreed to a liquidated damages deposit or a true retainer. In each case it's paid with credit card you have provided. Reservation commitment, same as airfare, is not a merchandise and can not be returned for resale. Liquidated damages or True retainer (depending on your agreement) in either case it serves as compensation, not a penalty, for lost opportunity to other reservations non-refundable when in compliance with the law. Please see definition below.

In the event of cancellation you will forfeit your liquidated damages deposit .

*On per case bases we may agree to modify some of these conditions to your best advantage, it must be addressed right a way, otherwise the conditions will go into effect as described with or without a signature.

We make sure that you are aware of this policy disclosure, it's available online and in our communication. A liquidated damages compensates SLS (service) for the money and the opportunity lost by not booking someone else on that particular day, time and equipment. Please visit our website to view all policies disclosure. Our goal is to deliver clear policies disclosure, it is achieved if you don't have any more questions, objections or changes at the time of payment.

/cxlp